

BOOKING CONDITIONS HOLIDAY IN LAVINIA NATURIST RESORT

GENERAL BOOKING CONDITIONS

When you book a holiday home with Lavinia Naturist Resort, you agree with the rental conditions below. Please read them carefully when you want to book.

BOOKING

1. You can book by phone or internet. These methods of booking are binding. With the establishment of a booking order, these general terms and conditions become effective. The client of this booking is jointly and severally liable for compliance with the booking steps and the rental conditions.
2. There are no booking fees associated with a booking if one acts directly with us, owners.
3. In order to confirm your booking, you must pay a deposit of 50% within 5 days of receiving our booking confirmation.
4. The remaining amount is due 30 days before arrival. After payment of this remaining amount we will send you an email with holiday tips and practical advice and appointments.
5. For a booking made 30 days or less than 30 days before arrival, full payment must be made within 7 days of receipt of the booking confirmation or at the latest upon arrival if the booking is made less than 7 days before arrival.
6. Payments can be made by bank transfer to our account ES 52 0081 1373 2300 0125 5126 in the name of Hantson-Colenbier, mentioning the reservation number.
7. All bank charges incurred for a bank transfer transaction are for the account of the tenant and will be charged at the end of the stay.
8. It is not possible to use credit cards, personal cheques and traveller's cheques on arrival or departure at the guesthouse, only cash or the Lavinia Naturist Resort holiday voucher.
9. Bookings are only final after our confirmation and receipt of your deposit.
10. If the deposit is not paid within 7 days, you will be notified. If the deposit is not paid within 14 days after booking, your reservation will be released. You will be informed about this.

CANCELLATION

11. For cancellations made 90 days or more before arrival, the deposit will be refunded in full, minus € 200. In case the deposit is less than € 200, the cancellation will be refunded in full with the deposit.
12. Cancellations made less than 90 days before arrival will be subject to a full refund of the deposit.
13. Cancellations made less than 30 days before arrival will be subject to a full deduction of the deposit and final payment.
14. There is no refund if guests leave before the departure date, after their stay has started.
15. We confirm all cancellations. If you do not receive written confirmation of a cancellation, it means that we have not received your cancellation, still have a booking and will charge you.
16. Final payments are non-refundable. We therefore recommend cancellation insurance.
17. If the guesthouse is unavailable during the booked rental period due to an external calamity, we will refund the rent already paid to you within 7 days after notification by means of a Lavinia holiday voucher. Under no circumstances will we have to pay you a higher compensation for the rental period.

PRACTICAL

18. Check-in time is from 4:00 p.m.
19. Check-out time is 10 a.m.
20. Please consult us for the different possibilities of early check-in.
21. Please consult us for the different possibilities of late check-out.

SOME HOUSERULES

22. We wish to make your stay as pleasant as possible. You are therefore asked to report any defect as soon as possible, as well as any electrical breakdown or failure of an appliance in the villa or in the garden or swimming pool. We will then proceed to repair or replacement as soon as possible.
23. You agree to occupy the guesthouse with the required care, respecting the tranquility of the surroundings. If you or one of the other guests in the guesthouse does not behave or causes nuisance or inconvenience to the other guests or the local residents, you may be denied further access to the guesthouse; the rental agreement may then be considered dissolved by operation of law, without any claim to a refund of the rent.

24. Smoking is not allowed in the guesthouses. Outside smoking is only allowed on the terraces and communal outdoor areas. Please always "DOOF" the cigarette butts out in an ashtray.

25. Offensive or sexual behaviour, as well as sexual acts in common areas will not be tolerated at all. If they are established, the rent will be terminated immediately and the persons concerned will have to leave Lavinia. There will be no refund in that case. Thereafter, there will be no rental possible for these persons.

Liability

26. We do not accept any responsibility for any damage, loss, defect, accident, injury or whatever during your stay in our guesthouse. The use of the swimming pool and all other unguarded attributes on the domain is at the own risk of the tenant and all those accompanying him. Parents or guardians of children playing in or around the pool are fully and exclusively responsible for it. You stay with us entirely at your own risk.

27. The maximum number of persons in the guesthouse will not exceed the number of persons stated in the booking form, unless this has been agreed in advance with us.

28. In the event of differences with booking conditions in other languages than Dutch, the Dutch booking conditions always take precedence.